Syllabus

ELLISEDUCATION SERVICES

Course Name: **Water Slide Dispatch Operator eLearning**

Duration: 2.00
CEUs: 0.20
Description:
An e-Learning course designed to educate individuals responsible for working in an operator or dispatching role that are loading and unloading riders onto / into aquatic attraction whose primary duties are not maintaining a 10/20 on the waterslide attraction. Persons participating in this course will learn the Waterslide Dispatch Operator's specific concepts with supporting skills that apply when dispatching one cycle of operation at a waterslide. In this course, candidates identify the basic steps that construct a task analysis outline for the job duties of a waterslide dispatch operator. Then, through a series of videos and online exercises candidates learn how those tasks are applied as concepts with individual skills. This interactive step-by-step approach learning makes the course highly engaging where candidates are actively participating in a series of exercises.

Learners gain an understanding of the Waterslide Dispatch Operator concept objectives and the knowledge for how achieve those objectives by applying basic skills to a standard. Learners will understand how being accountable and acting as a professional Dispatch Operator can contribute to a facility's overall risk management. This course is designed to prepare learners how to transfer the Dispatch Operator concepts and skills' knowledge into a facility's site-specific Standard Operating Procedure training at a waterslide. The skills and concepts in this eLearning course can be incorporated to a facility's site training to enhance required ASTM SOP training for every waterslide in an aquatic venue and therefore the material is not intended to serve as a substitute for a facility's standalone Dispatch Operator SOP training. Learners are assessed online through multiple questions and exercises testing their ability to apply the Waterslide Dispatch Operator Concepts and skills to dispatch simulations exercises and scenarios in the course making it easy for facility trainers to physically assess the learner's demonstration of these skills if they are adopting the full Waterslide Dispatch Operator Program in their facility.

Prerequisites:
Persons enrolling in this course must:

- Be able meet course prerequisites of web/computer programming technology requirements.
    - Have access to a desktop computer, laptop computer or tablet device to complete the course.
    - Have latest version of Adobe Reader / Adobe Flash APP on iPAD to view course content.
    - Ensure their facility email security has JELLIS.com white-listed and open to receive email registration messages with links from Ellis Education Services.
- Register and pre-pay the course tuition fee to receive the course material email links from Ellis Education Services.
- Review the course syllabus document before beginning the e-Learning module.

Evaluation:
Successful evaluation includes:

- Completing all required sessions within the program content
- Achieving a passing score answering assessment questions
- Completion of all program lesson question & answers or critical thinking questions
- Completion of all exercises in program lessons

Note: Participant records are updated within fifteen (15) days after the last scheduled class for the program. You may access your updated training record after receiving an invitation via SMS/email from Ellis Education Services to complete a class evaluation survey. Upon completion of the class evaluation survey, you will be able to:

1. View your updated student record with the completed class listing
2. Access your training credential (certificate / license)
3. Purchase any eligible CEUs associated with the program
4. Access and print a copy of your updated training record showing all training history and CEUs by using the Print Screen feature in the Portal

Outcomes:

Learners will be able to:

1. Identify daily tasks that waterslide dispatch operators perform during attraction operation in a facility.
2. Explain how the dispatch operator position relates to an aquatic facility's overall risk management program.
3. Describe how the dispatch operator's accountability contributes to a safe waterslide and facility operation.
4. Define the training performance standard for each waterslide dispatch operator concept skill.
5. Evaluate waterslide dispatch operator concept skills to a training performance standard.
6. Apply comprehension of waterslide dispatch operator concepts by participating in critical thinking and simulation exercise challenges.

Expectations:

Students can expect to receive an .3 IACET certificate award and a water slide dispatch operator course completion certificate upon completion of the online content and course evaluation survey.

Suggested preparation:

Be prepared to spend at least 2.5 hours to complete the course content. You will need an extended period of access to an Internet connection with continous service to complete all content in the course. Your course will stream videos files and include evaluation exercises.

Additional information:

Immediately after a course is over, participants will receive an email from Ellis Education inviting them to complete a course evaluation survey. When the course evaluation survey is completed participants will be able to:

- See their completed course grade on their personalized profile/ training record.
- Access and download a copy of their credential (certificate/license).
- Access and download an updated transcript showing their training record, grades, and any eligible Continuing Education Units (CEUs) for the course.